

### **【Precautions when using BIGLEMON Seller Direct Phone Numbers】**

The following precautions cover what you should know and accept before calling the phone numbers starting with 050 (hereafter referred to as “Seller Direct Phone Numbers”) shown on BIGLEMON item details pages.

1. Please note that we will use Call Note Service offered by INTEC Inc. to record the incoming call amount of Seller Direct Phone Numbers, call time duration, conversations between you and sellers etc. for the purposes of marketing and developing new services/functions. Recorded data will be saved to our server through INTEC Inc. for a certain period of time. Under certain circumstances, KENKEY Inc. will check through each recorded data. (E.g.) when KENKEY Inc. receives an inquiry from relevant parties, when it is necessary for KENKEY Inc. to check into transaction situations etc.
2. Please be aware of the risks of mentioning KENKEY ID, password, credit card number, your or third party’s personal information which is not required by us during the negotiation on Seller Direct Phone Numbers. These kind of information will also be recorded, and there is a risk of Sellers using your data outside the purposes previously agreed. When you make calls to Seller Direct Phone Numbers, your phone number can be shown to the seller. If you do not wish to show your phone number at all times, please dial 184 in front of the Seller Direct Phone Numbers to block your caller ID.
3. If you wish to purchase an item on BIGLEMON, please use BIGLEMON service by registering as a member.
4. Please refrain from the following prohibited actions as they may distract our service operation. If we find you executed any prohibited actions below, we may decline you to use our service, and claim you for costs of operation time used to respond to the complaints and damages occurred.
  - Using Seller Direct Phone Numbers for any purposes other than negotiations regarding items listed on BIGLEMON;
  - Purchasing items on BIGLEMON before becoming a member on BIGLEMON;
  - Disclosing personal information illegally without the permission of the person;
  - Using Seller Direct Phone Numbers by any method and/or situation that interferes third party’s correspondence;
  - Acts that infringe on other person’s (including us, sellers and third party) personality rights, such as discrimination, mental abuse and/or infringing other person’s reputation, trust or privacy;
  - Acts that obstruct other person’s (including us, sellers and third party) service or

- infringe upon its interests subject to legal protection;
- Acts contrary to laws or public order and morality in regard to in regard to the aspect and method of using Seller Direct Phone Numbers; and
  - Executing, planning or attempting to engage in any other acts that correspond or are likely to correspond to the acts referred to in each of the preceding items.
5. You shall accept that damage resulting from any of the following items may occur, and shall exempt us from any of such damages.
- Suspension of the service resulting from such as a failure in a communication environment or maintenance;
  - A malfunction in the system, or loss of opportunities as a result;
  - Any damages and liabilities resulting from complaints, inquiries, troubles in transaction between a seller;
6. We will handle your information following our [Privacy Policy](#). If you need any support such as the phone does not go through to the seller or have any questions, please contact our [Customer Support](#).